

Advanced Management

Summary

This Advanced Management training course is for managers who have management experience - to further refine their skills and add to their knowledge. The focus is on effective management and management of people, not project management. 2 day course.

Objectives

- Acquire new knowledge – management theories, principles, research, etc
- Acquire new tools, models and processes
- Develop skills
- Develop personal management style
- Clarify and refresh
- Raise self-awareness and review personal strengths and areas for development
- Share insights, issues and knowledge

Content

- The Roles of Manager, Leader, Appraiser, Supervisor, etc
- Qualities of Great Managers – going from Good to Great
- Management Styles
- The Organisational Structure, Power and Hierarchy and so what?
- Gravitas
- Managing Upwards
- The Organisation's Culture and Values and so what?
- Performance Management
- Giving Feedback
- Motivation
- Communication and Communication Style
- Dealing with Difficult People
- Team evolution
- Tips and Scenarios from the Global Challenge
- Change Management (if required)

What next?

We recommend the following to further deepen the learning and maintain momentum post-course:

- A half day follow-up session - an opportunity to reunite; reflect; review progress; share best practices and explore remaining challenges
- 1:1 Personal Management Development Coaching (minimum of 3 sessions)
- Other management courses such as Creative Thinking, Train the Trainer, Facilitation Skills, Project Management, Time Management

*"Just wanted to say thanks again for a very interesting, informative and fun training session. I've taken a lot of really practical stuff away, which I'm sure will be very useful."
Teenage Cancer Trust*